

*Town of Richmond, Rhode Island
Office of the Town Clerk
Town Hall *5 Richmond Townhouse Road * Wyoming, RI 02898 * (401) 539-9000 x9*

Information Technology Advisory Committee
August 15, 2016 – 5:00 P.M.

Agenda

- A. Call to Order
- B. Consent Agenda (v)
 - 01** Approve minutes for meeting of June 13, 2016
- C. Old Business
 - 01** Update on switch of email service providers
 - 02** Status of OpenDNS installation
 - 03** Stability of PD system
 - 04** Discussion of OSHEAN as ISP, any new news?
 - 05** Update on phone problems in the EMA/Public Works
 - 06** Web page management
- D. New Business
 - 01** Discussion of Vertikal overseas call center agents for Richmond
 - 02** Atrion/Vertikal contract expiring. Need to recompet.
- E. Adjournment

The public is welcome to any open meeting of the Town Council or its committees. If communication assistance is needed or any other accommodation to ensure equal participation, please contact the Town Clerk's office at least three (3) business days prior to the meeting at (401) 539-9000 x 9.